UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF **THE SECURITIES EXCHANGE ACT OF 1934**

Date of Report (Date of earliest event reported): May 9, 2012

KELLY SERVICES, INC.

(Exact name of Registrant as specified in its charter)

DELAWARE (State or other jurisdiction of incorporation)

0-1088 (Commission File Number)

38-1510762 (IRS Employer Identification Number)

999 WEST BIG BEAVER ROAD, TROY, MICHIGAN 48084 (Address of principal executive offices) (Zip Code)

(248) 362-4444

(Registrant's telephone number, including area code)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425) \square

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 2.02. <u>Results of Operations and Financial Condition</u>

Kelly Services, Inc. (the "Company") today released financial information containing highlighted financial data for the three months ended April 1, 2012. A copy of the press release is attached as exhibit 99.1 herein.

Item 9.01. <u>Financial Statements and Exhibits</u>

- (d) Exhibits
 - 99.1 Press Release dated May 9, 2012.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

Date: May 9, 2012

Date: May 9, 2012

KELLY SERVICES, INC.

/s/ Patricia Little Patricia Little

Executive Vice President and Chief Financial Officer (Principal Financial Officer)

/s/ Michael E. Debs Michael E. Debs

Senior Vice President and Chief Accounting Officer (Principal Accounting Officer)

EXHIBIT INDEX

Description

Exhibit No.

99.1

Press release dated May 9, 2012



KELLY SERVICES® REPORTS 1st QUARTER 2012 RESULTS

TROY, MI (May 9, 2012) — Kelly Services, Inc. (NASDAQ: KELYA) (NASDAQ: KELYB), a leader in providing workforce solutions, today announced results for the first quarter 2012.

Carl T. Camden, President and Chief Executive Officer, announced revenue for the first quarter of 2012 totaled \$1.4 billion, a 1% increase compared to the corresponding quarter in 2011.

Earnings from continuing operations for the first quarter of 2012 totaled \$9.2 million, compared to \$1.1 million reported for the first quarter of 2011.

Diluted earnings per share from continuing operations in the first quarter of 2012 were \$0.24 compared to \$0.03 per share in the first quarter 2011.

Commenting on the first quarter results, Camden stated, "We are pleased to report solid quarterly performance in spite of the economic challenges that continue to test the sustainability of this recovery. By staying focused on our strategy, we were able to leverage a leaner cost structure, improve our gross profit rate, and increase earnings."

Camden added that Kelly has strengthened its competitive position this cycle and is focused on building shareholder value and increasing profit levels. "We remain committed to meeting our customers' needs for flexible, innovative solutions for managing their workforce across the full spectrum of talent – from traditional staffing to professional and technical specialties, to outsourcing and consulting programs," he said.

Kelly also reported that on May 8, its board of directors declared a dividend of \$0.05 per share. The dividend is payable June 4, 2012 to shareholders of record as of the close of business on May 21, 2012.

In conjunction with its first quarter earnings release, Kelly Services, Inc. will host a conference call at 9:00 a.m. (ET) on May 9, to review the results and answer questions. The call may be accessed in one of the following ways:

Via the Telephone:

U.S. 1 800 288-9626 International 1 651 291-5254

The pass code is Kelly Services

Via the Internet:

The call is also available via the internet through the Kelly Services website: <u>www.kellyservices.com</u>

This release contains statements that are forward looking in nature and accordingly, are subject to risks and uncertainties. These factors include, but are not limited to, competitive market pressures including pricing, changing market and economic conditions, our ability to achieve our business strategy, including our ability to successfully expand into new markets and service lines, material changes in demand from or loss of large corporate customers, impairment charges triggered by adverse industry or market developments, unexpected termination of customer contracts, availability of temporary workers with appropriate skills required by customers, liabilities for employment-related claims and losses, including class action lawsuits and collective actions, liability to maintain specified financial covenants in our bank facilities, our ability to access credit markets and continued availability of financing for funding working capital, our ability to sustain critical business applications through our key data centers, our ability to effectively implement and manage our information technology programs, our ability to retain the services of our senior management, local management and field personnel, the impact of changes in laws and regulations (including federal, state and international tax laws and the expiration of the U.S. work opportunity credit program), the net financial impact of recent U.S. healthcare legislation on our business, risks associated with conducting business in foreign countries, including foreign currency fluctuations, and other risks, uncertainties and factors discussed in this release and in the Company's filings with the Securities and Exchange Commission. Actual results may differ materially from any forward looking statements contained herein, and we have no intention to update these statements.

About Kelly Services®

Kelly Services, Inc. (NASDAQ: <u>KELYA</u>, <u>KELYB</u>) is a leader in providing workforce solutions. Kelly[®] offers a comprehensive array of outsourcing and consulting services as well as world-class staffing on a temporary, temporary-to-hire and direct-hire basis. Serving clients around the globe, Kelly provides employment to more than 550,000 employees annually. Revenue in 2011 was \$5.6 billion. Visit <u>www.kellyservices.com</u> and connect with us on <u>Facebook</u>, <u>LinkedIn</u>, & <u>Twitter</u>. <u>Click</u> to download The Talent Project, our free iPad app.

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KELLY SERVICES, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF EARNINGS FOR THE 13 WEEKS ENDED APRIL 1, 2012 AND APRIL 3, 2011 (UNAUDITED) (In millions of dollars except per share data)

Revenue from services	2012 \$1,354.8	2011 \$1,339.1	<u>Change</u> \$ 15.7	<u>% Change</u> 1.2%
Cost of services	1,131.1	1,127.9	3.2	0.3
Gross profit	223.7	211.2	12.5	5.9
Selling, general and administrative expenses	209.0	209.6	(0.6)	(0.3)
Earnings from operations	14.7	1.6	13.1) NM
Other expense, net	(0.6)	(0.4)	(0.2)	(37.5)
Earnings from continuing operations before taxes	14.1	1.2	12.9) NM
Income taxes	4.9	0.1	4.8	NM
Earnings from continuing operations	9.2	1.1	8.1	NM
Earnings from discontinued operations, net of tax	0.4		0.4	NM
Net earnings	\$ 9.6	\$ 1.1	\$ 8.5	NM%
Basic earnings per share on common stock				
Earnings from continuing operations	\$ 0.24	\$ 0.03	\$ 0.21	NM%
Earnings from discontinued operations	0.01	—	0.01	NM
Net earnings	0.26	0.03	0.23	NM
Diluted earnings per share on common stock				
Earnings from continuing operations	\$ 0.24	\$ 0.03	\$ 0.21	NM%
Earnings from discontinued operations	0.01		0.01	NM
Net earnings	0.26	0.03	0.23	NM
STATISTICS:				
Gross profit rate	16.5%	15.8%	0.7 pts.	
Selling, general and administrative expenses:				
% of revenue	15.4	15.7	(0.3)	
% of gross profit	93.4	99.2	(5.8)	
% Return:				
Earnings from operations	1.1	0.1	1.0	
Earnings from continuing operations before taxes	1.0	0.1	0.9	
Earnings from continuing operations	0.7	0.1	0.6	
Net earnings	0.7	0.1	0.6	
Effective income tax rate	34.6%	4.5%	30.1 pts.	
Average number of shares outstanding (millions):				
Basic	36.9	36.7		
Diluted	36.9	36.7		
Shares adjusted for nonvested restricted awards (millions):				
Basic	37.8	37.4		
Diluted	37.8	37.4		

KELLY SERVICES, INC. AND SUBSIDIARIES RESULTS OF OPERATIONS BY SEGMENT (UNAUDITED) (In millions of dollars)

		First Quarter		
	2012	2011	Change	Constant Currency Change
Americas Commercial				
Revenue from services (including fee-based income)	\$669.3	\$653.3	2.4%	3.0%
Fee-based income	3.5	2.8	24.7	25.8
Gross profit	98.0	92.0	6.4	7.0
Gross profit rate	14.6%	14.1%	0.5 pts.	
mericas PT				
Revenue from services (including fee-based income)	\$250.1	\$240.6	4.0%	4.1%
Fee-based income	3.4	2.8	23.6	23.7
Gross profit	40.2	36.0	11.6	11.7
Gross profit rate	16.1%	15.0%	1.1 pts.	
otal Americas				
Revenue from services (including fee-based income)	\$919.4	\$893.9	2.9%	3.3%
Fee-based income	6.9	5.6	24.1	24.8
Gross profit	138.2	128.0	7.9	8.3
Total SG&A expenses	102.9	102.8	0.1	0.5
Earnings from operations	35.3	25.2	39.8	
Gross profit rate	15.0%	14.3%	0.7 pts.	
Expense rates:			1	
% of revenue	11.2	11.5	(0.3)	
% of gross profit	74.5	80.3	(5.8)	
Operating margin	3.8	2.8	1.0	
EMEA Commercial				
Revenue from services (including fee-based income)	\$213.0	\$231.5	(8.0)%	(5.7)%
Fee-based income	6.1	5.8	6.1	9.1
Gross profit	33.5	37.2	(10.0)	(7.7)
Gross profit rate	15.7%	16.1%	(0.4) pts.	
EMEA PT				
Revenue from services (including fee-based income)	\$ 42.2	\$ 41.4	2.0%	4.7%
Fee-based income	4.6	4.4	4.0	6.7
Gross profit	11.3	11.0	2.7	5.5
Gross profit rate	26.8%	26.6%	0.2 pts.	
otal EMEA				
Revenue from services (including fee-based income)	\$255.2	\$272.9	(6.5)%	(4.1)%
Fee-based income	10.7	10.2	5.2	8.0
Gross profit	44.8	48.2	(7.1)	(4.6)
SG&A expenses excluding restructuring charges	44.5	45.9	(3.3)	(1.0)
Restructuring charges		4.0	(100.0)	
Total SG&A expenses	44.5	49.9	(11.0)	(8.9)
Earnings from operations	0.3	(1.7)	NM	(0.0)
Earnings from operations excluding restructuring charges	0.3	2.3	(83.4)	
Gross profit rate	17.6%	17.7%	(0.1) pts.	
Expense rates (excluding restructuring charges):			()	
% of revenue	17.4	16.8	0.6	
% of gross profit	99.2	95.3	3.9	
Operating margin (excluding restructuring charges)	0.1	0.8	(0.7)	
			()	

KELLY SERVICES, INC. AND SUBSIDIARIES RESULTS OF OPERATIONS BY SEGMENT (UNAUDITED) (In millions of dollars)

		First Quarter		
	2012	2011	Change	Constant Currency Change
AC Commercial				
Revenue from services (including fee-based income)	\$ 88.3	\$ 99.7	(11.4)%	(12.9)%
Fee-based income	3.3	3.5	(5.0)	(6.2)
Gross profit	13.1	13.5	(3.1)	(5.4)
Gross profit rate	14.8%	13.5%	1.3 pts.	
AC PT				
Revenue from services (including fee-based income)	\$ 12.8	\$ 11.5	12.0%	10.3%
Fee-based income	4.0	3.8	3.9	1.5
Gross profit	5.2	5.0	3.9	1.6
Gross profit rate	40.5%	43.7%	(3.2) pts.	
tal APAC				
Revenue from services (including fee-based income)	\$101.1	\$111.2	(9.0)%	(10.5)%
Fee-based income	7.3	7.3	(0.4)	(2.2)
Gross profit	18.3	18.5	(1.2)	(3.5)
Total SG&A expenses	19.7	19.0	3.3	1.0
Earnings from operations	(1.4)	(0.5)	(158.7)	
Gross profit rate	18.1%	16.6%	1.5 pts.	
Expense rates:				
% of revenue	19.4	17.1	2.3	
% of gross profit	107.6	102.9	4.7	
Operating margin	(1.4)	(0.5)	(0.9)	
CG				
Revenue from services (including fee-based income)	\$ 86.7	\$ 68.2	27.1%	27.5%
Fee-based income	11.6	8.7	33.6	34.2
Gross profit	23.1	17.0	35.6	36.3
Total SG&A expenses	22.6	19.4	16.5	16.8
Earnings from operations	0.5	(2.4)	NM	
Gross profit rate	26.7%	25.0%	1.7 pts.	
Expense rates:				
% of revenue	26.1	28.5	(2.4)	
% of gross profit	97.8	113.9	(16.1)	
Operating margin	0.6	(3.5)	4.1	

KELLY SERVICES, INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS (UNAUDITED)

(In millions of dollars)

	<u>Ap</u>	ril 1, 2012	January 1, 2012	April 3, 2011
Current Assets				
Cash and equivalents	\$	88.3	\$ 81.0	\$ 59.8
Trade accounts receivable, less allowances of \$12.9, \$13.4 and \$13.2, respectively		977.9	944.9	875.8
Prepaid expenses and other current assets		64.2	50.6	68.4
Deferred taxes		34.3	38.2	17.4
Total current assets		1,164.7	1,114.7	1,021.4
Property and Equipment, Net		90.3	90.6	99.5
Noncurrent Deferred Taxes		96.4	94.1	83.9
Goodwill, Net		89.8	90.2	67.3
Other Assets		165.5	152.1	154.9
Total Assets	\$	1,606.7	\$1,541.7	\$ 1,427.0
Current Liabilities				
Short-term borrowings	\$	94.7	\$ 96.3	\$ 65.4
Accounts payable and accrued liabilities		275.7	237.2	207.3
Accrued payroll and related taxes		273.8	271.4	270.9
Accrued insurance		30.5	31.5	31.5
Income and other taxes		61.1	61.3	61.7
Total current liabilities		735.8	697.7	636.8
Noncurrent Liabilities				
Accrued insurance		51.8	53.5	54.1
Accrued retirement benefits		101.5	91.1	90.2
Other long-term liabilities		24.6	23.7	14.2
Total noncurrent liabilities		177.9	168.3	158.5
Stockholders' Equity				
Common stock		40.1	40.1	40.1
Treasury stock		(66.6)	(66.9)	(70.8)
Paid-in capital		29.8	28.8	29.3
Earnings invested in the business		665.2	657.5	598.7
Accumulated other comprehensive income		24.5	16.2	34.4
Total stockholders' equity		693.0	675.7	631.7
Total Liabilities and Stockholders' Equity	\$	1,606.7	\$1,541.7	\$ 1,427.0
STATISTICS:				
Working Capital	\$	428.9	\$ 417.0	\$ 384.6
Current Ratio		1.6	1.6	1.6
Debt-to-capital %		12.0%	12.5%	9.4%
Global Days Sales Outstanding		54	52	52

KELLY SERVICES, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS FOR THE 13 WEEKS ENDED APRIL 1, 2012 AND APRIL 3, 2011 (UNAUDITED) (In millions of dollars)

	2012	2011
Cash flows from operating activities		
Net earnings	\$ 9.6	\$ 1.1
Noncash adjustments:		
Depreciation and amortization	5.7	8.3
Provision for bad debts	0.2	1.2
Stock-based compensation	1.4	1.4
Other, net	—	(0.1)
Changes in operating assets and liabilities	(3.5)	(16.9)
Net cash from operating activities	13.4	(5.0)
Cash flows from investing activities		
Capital expenditures	(4.0)	(2.5)
Other investing activities	(0.4)	
Net cash from investing activities	(4.4)	(2.5)
Cash flows from financing activities		
Net change in short-term borrowings	(2.3)	48.3
Repayment of debt	—	(62.9)
Dividend payments	(1.9)	—
Other financing activities		(1.0)
Net cash from financing activities	(4.2)	(15.6)
Effect of exchange rates on cash and equivalents	2.5	2.4
Net change in cash and equivalents	7.3	(20.7)
Cash and equivalents at beginning of period	81.0	80.5
Cash and equivalents at end of period	\$88.3	\$ 59.8

KELLY SERVICES, INC. AND SUBSIDIARIES REVENUE FROM SERVICES (UNAUDITED) (In millions of dollars)

	Firs	First Quarter (Commercial, PT and OCG)			
	2012	2011	% Cl US\$	nange Constant Currency	
Americas		<u> </u>		<u> </u>	
United States	\$ 858.5	\$ 839.7	2.2%	2.2%	
Canada	59.5	59.4	0.2	1.8	
Puerto Rico	25.9	22.1	17.3	17.3	
Mexico	25.5	25.1	1.5	8.9	
Brazil	18.0	—	NM	NM	
Total Americas	987.4	946.3	4.3	4.8	
EMEA					
France	62.8	70.0	(10.3)	(6.3)	
Switzerland	53.6	47.2	13.4	11.1	
Russia	33.6	34.2	(1.7)	1.3	
United Kingdom	27.7	31.1	(10.9)	(9.1)	
Germany	18.7	20.3	(7.9)	(3.8)	
Portugal	18.2	20.6	(11.8)	(7.8)	
Norway	16.5	15.1	8.8	10.2	
Italy	16.3	16.6	(1.8)	2.6	
Other	15.6	23.2	(32.7)	(29.0)	
Total EMEA	263.0	278.3	(5.5)	(3.1)	
APAC					
Australia	33.9	36.4	(7.1)	(11.4)	
Singapore	24.2	26.1	(7.2)	(8.1)	
Malaysia	17.8	17.6	1.3	1.7	
New Zealand	13.1	11.5	15.0	6.2	
India	9.5	17.6	(46.1)	(40.2)	
Other	5.9	5.3	11.3	11.1	
Total APAC	104.4	114.5	(8.7)	(10.3)	
Total Kelly Services, Inc.	\$1,354.8	\$1,339.1	1.2%	1.9%	

KELLY SERVICES, INC. AND SUBSIDIARIES RECONCILIATION OF NON-GAAP MEASURES (UNAUDITED)

(In millions of dollars except per share data)

	First Qu			Quarter
			2012	2011
Pretax earnings from operations			\$14.7	\$1.6
Restructuring charges (Note 1)				4.0
Earnings from operations excluding restructuring charges			\$14.7	\$5.6
	First Quarter			
	2012		2011	
	Amount	Per Share	Amount	Per Share
Earnings from continuing operations	\$ 9.2	\$ 0.24	\$ 1.1	\$ 0.03

9

4.0

\$ 5.1

\$ 0.24

\$ 9.2

0.11

\$ 0.14

Restructuring charges, net of taxes (Note 1)

Earnings from continuing operations excluding restructuring charges, net of taxes

KELLY SERVICES, INC. AND SUBSIDIARIES RECONCILIATION OF NON-GAAP MEASURES (UNAUDITED)

Management believes that the non-GAAP (Generally Accepted Accounting Principles) information excluding the restructuring charges is useful to understand the Company's fiscal 2012 financial performance and increases comparability. Specifically, Management believes that excluding this item allows for a more meaningful comparison of current period operating performance with the operating results of prior periods. These non-GAAP measures may have limitations as analytical tools because they exclude items which can have a material impact on cash flow and earnings per share. As a result, Management considers these measures, along with reported results, when it reviews and evaluates the Company's financial performance. Management believes that these measures provide greater transparency to investors and provide insight into how Management is evaluating the Company's financial performance. Non-GAAP measures should not be considered a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP.

(1) Restructuring costs relate primarily to revisions of the estimated lease termination costs for EMEA Commercial branches that closed in prior years.